

Position Description

Position Consultant Ophthalmologist – Glaucoma Specialist

Team / Service Ophthalmology

Directorate Surgery

District Capital, Coast & Hutt Valley

Responsible to Clinical Leader

Children's Act 2014 This position is classified as a children's worker, requiring a safety check including

police vetting before commencing and every three years

Location This position is expected to work from multiple locations across the district

Te Whatu Ora

The Health System in Aotearoa is entering a period of transformation as we implement the Pae Ora/Healthy Futures vision of a reformed system where people live longer in good health, have improved quality of life, and there is equity between all groups.

We want to build a healthcare system that works collectively and cohesively around a shared set of values and a culture that enables everyone to bring their best to work and feel proud when they go home to their whānau, friends and community. The reforms are expected to achieve five system shifts. These are:

- 1. The health system will reinforce Te Tiriti principles and obligations
- 2. All people will be able to access a comprehensive range of support in their local communities to help them stay well
- 3. Everyone will have equal access to high quality emergency and specialist care when they need it
- 4. Digital services will provide more people the care they need in their homes and communities
- 5. Health and care workers will be valued and well-trained for the future health system

Context

Capital, Coast & Hutt Valley district provides hospital and health services in primary, secondary and tertiary healthcare to a total population base of approximately 445,000 citizens.

We are accountable for meeting the needs of and improving health outcomes for all the constituent populations of our district, and the region more broadly. Together we:

- provide secondary and tertiary, medical and surgical hospital services alongside community based health care
- fund local health providers and work collaboratively with the community to create and support multiple health education initiatives and projects within the region
- deliver health services directly as well as contracting external providers
- provide local, sub-regional, regional and national health services as well as community-based health, rehabilitation and support services.

The majority of the district's population live in Wellington and Lower Hutt. The Māori and Pacific populations of Lower Hutt and Wellington are proportionally similar, with the largest Pacific population in the region in Porirua. Kapiti and Upper Hutt have similar numbers of Māori and Pacific people. Most people are enrolled with a GP near their place of residence, so the increasing focus on community-based healthcare is expected to lead to better health outcomes for these population groups. Hutt Hospital provides secondary and some tertiary, medical and surgical hospital services alongside community based health care from its main facility in Lower Hutt City. In addition to funding local health providers and working collaboratively with the community to create and support multiple health education initiatives and projects, Hutt Hospital is the centre for five tertiary regional and sub-regional services - Plastics, Maxillofacial and Burns Services; Rheumatology; Dental Services; Regional Public Health; and Regional (Breast and Cervical) Screening Services.

Wellington Regional Hospital in Newtown is the region's main tertiary hospital with services such as complex specialist and acute procedures, intensive care, cardiac surgery, cancer care, neurosurgery and renal care. The hospital is the key tertiary referral centre for the lower half of the North Island and the upper half of the South Island.

Kenepuru Community Hospital and Kapiti Health Centre provide secondary and community services based in Porirua and the Kapiti Coast

MHAIDS is the mental health, addictions and intellectual disability service for the Wairarapa District and Capital, Coast & Hutt Valley District, with multiple specialist facilities. Ratonga Rua-o- Porirua is our forensic, rehabilitation and intellectual disability inpatient unit.

Te Tiriti o Waitangi and Māori Health Outcomes

Māori are the indigenous peoples of Aotearoa. We have particular responsibilities and accountabilities through this founding document of Aotearoa. We value Te Tiriti and have adopted the following four goals, developed by the Ministry of Health, each expressed in terms of mana and the principles of:

Mana whakahaere Effective and appropriate stewardship or kaitiakitanga over the health and disability

system. This goes beyond the management of assets or resources.

Mana motuhake Enabling the right for Māori to be Māori (Māori self-determination); to exercise their

authority over their lives, and to live on Māori terms and according to Māori

philosophies, values and practices including tikanga Māori.

Mana tāngata Achieving equity in health and disability outcomes for Māori across the life course and

contributing to Māori wellness.

Mana Māori

Enabling Ritenga Māori (Māori customary rituals) which are framed by Te Aō Māori (the Māori world), enacted through tikanga Māori (Māori philosophy & customary practices) and encapsulated within mātauranga Māori (Māori knowledge).

We will target, plan and drive our health services to create equity of health care for Māori to attain good health and well-being, while developing partnerships with the wider social sector to support whole of system change.

The Vision, Mission and Values from our District

We bring forward and join our values within our district. These will change as we become a team of teams within Te Whatu Ora.

Hutt Valley Capital and Coast Vision Vision Whanau Ora ki te Awakairangi: Healthy people, Keeping our community healthy and well healthy families and healthy communities are so interlinked that it is impossible to identify which one comes first and then leads to another. Mission Mission Working together for health and wellbeing. Together, Improve the Health and Independence of the People of the District Ō mātou uara – Values Value Mahi Pai 'Can do': Mahi Tahi in Partnership: Mahi Manaakitanga – Respect, caring, kindness Tahi Te Atawhai Tonu Always caring and Mahi Kotahitanga – Connection, unity, equity

District Responsibility

Rangatira being our Best

The district leadership have collective accountability for leading with integrity and transparency a progressive, high performing organisation, aimed at improving the health and independence of the community we serve and achieving equitable outcomes for all. The leadership team are responsible for achieving this aim, aligned with our Region, within the available resources, through a skilled, empowered, motivated and supported workforce in line with government and HNZ policy.

Rangatiratanga – Autonomy, integrity, excellence

Service Perspective

The Ophthalmology Department provides a secondary and tertiary ophthalmic service for the Capital, Coast and Hutt Valley District. Tertiary services are also provided for the lower north island and upper south island. The main outpatient department and inpatient beds are based at Wellington Regional Hospital.

Outpatient clinics provide comprehensive ophthalmic assessment on a referral basis from medical practitioners, public health vision screening technicians and optometrists. A 24-hour acute service is provided at Wellington Regional Hospital. Most ocular surgery is now carried out on a day case basis.

The ophthalmology service has a multi-disciplinary team approach with allied health, SMO, RMO and nursing input to patient care. The Clinical Leader, Ophthalmology, provides collegial leadership in achieving specific annual targets and outcomes and in identifying and implementing service development initiatives.

The Operations Manager, Surgical Services and the Clinical Leader work in partnership and are responsible for the service leadership and management including budgeting, resourcing and oversight of contract achievement as well as providing advice to the team and supporting and developing Team Leaders.

The glaucoma service supports patients across the Central Region with both elective and acute care.

Purpose of the role

This role is to provide both acute and elective care to patients with complex glaucoma eye disease. Consultant ophthalmologist services are provided in both OPD clinic and theatre setting. There is a large component of teaching and supporting nurses and allied health staff. Supervision and training of RMOs is an important aspect of the role.

Key Accountabilities

The following role accountabilities may evolve with organisational change and there may be additional duties, relevant to this position that will be required to be performed from time to time.

Key accountabilities	Deliverables / Outcomes
1. Clinical Duties	 Takes professional care of and undertakes delegated clinical responsibilities for patients admitted under his/her care. Conducts outpatient clinics and ward rounds, and other duties, using the allocated time efficiently and effectively towards achieving the goals of the annual Business Plan. Oversees Registrar's activity to ensure patient care is delivered in accordance with standards and policy Manages workload to ensure clinical time is reallocated where cancellations of one aspect of clinical care occur e.g. theatre cancellations Sees and advises promptly on patients referred for a specialist opinion. Provides on call support including on call, acute theatres and acute clinics.
	 Assessment and management plans are clearly documented and implemented. Practical expertise is demonstrated in diagnostic and therapeutic procedures undertaken. Participate in relevant multidisciplinary team meetings discussing the care of patients. To participate in the education of the patient and relevant others about his/her illness and treatment. Obtain informed consent for proposed treatment/procedures. This role forms part of the general Ophthalmology on-call roster

2. Leadership	 Leads practice innovation and initiatives. Is identified as an expert/leader in the area of ophthalmology Sets expected standard by modelling expert clinical skills and professional practice Promotes patient management that reflects current knowledge, research and best practice. Incorporates an awareness of broader health policies on provision of care delivery within the health system. Responds with constructive strategies to meet new challenges and initiates/ adopts change early. Networks with team members from a wide range of clinical disciplines, to ensure timely and effective clinical management of the patients. Fosters and participates in peer education, peer review processes, case review and reflective practice. Actively involved in local and national reviews of guidelines and policies for ophthalmology.
3. Stakeholder engagement	 Actively work in partnership with other directorates and key stakeholders in the value for money design and delivery of effective project management services.
	 Constructive strategic and tactical relationships and partnerships are developed with a range of groups and individuals both internal and external to the DHBs that supports and enables problem solving and the implementation of solutions A partnering approach is implemented to the delivery of services to the DHBs in a way that facilitates and supports shared agenda and objectives.
4. Continuous improvement and innovation	 Establish a culture of continuous improvement, ensuring linked and cohesive 2DHB view of the support services function that identifies opportunities and co-designs innovative solutions to meet the changing needs, from local customers through to district services or whole sector.
5. Te Tiriti o Waitangi	 Work in partnership with stakeholders to achieve our equity goals for Māori and ensure Te Tiriti o Waitangi obligations are adhered to Equity outcomes are front and centre in goals, performance monitoring and plans for service and team performance Cultural competence is grown across the team, supporting inclusion and partnership.
6. Health & Safety	 Ensure all Health & Safety obligations under the legislation are applied and managed to and that a culture of safe practice is second nature Actively support and ensure compliance with Health & Safety policy and procedures; ensuring staff also support and comply. Maintain a proactive culture of Health & Safety supported by systems. Ensure providers are aware of and have processes to comply with their health and safety responsibilities

Reports to:

- Clinical Leader Ophthalmology
- Operations Manager Surgical Services Urology and Ophthalmology



Internal Stakeholders

- Operations Manager
- Ophthalmology Department staff
- Eye Department Charge Nurse Manager
- Nurse Coordinator: ophthalmology
- ACNM: Ophthalmology Theatre
- Kenepuru and Hutt Staff
- Outpatient Charge Nurse
 Manager Hutt Valley
- Clerical Support Staff



External Stakeholders:

- Patients
- Operations Director/Clinical Directors: SWC Directorate
- Deputy Clinical Director: Surgery
- Operations Manager: Anaesthesia & Theatre
- Clinical Director:
 Organisational Development
 and Patient Safety
- RMO Unit
- Charge Nurse Manager: SAPU
- Other Nurse Leaders

Direct reports:

no direct reports

Capability Profile

Solid performance in the role requires demonstration of the following competencies. These competencies provide a framework for selection and development.

Competency	Behaviours
Interpersonal Savvy	 Relates well to all kinds of people – up, down, and sideways, inside and outside the organisation Builds appropriate rapport Builds constructive and effective relationships Uses diplomacy and tact Can diffuse even high-tension situations comfortably
Organising	 Can marshal resources (people, funding, material, support) to get things done Can orchestrate multiple activities at once to accomplish a goal

Competency	Behaviours
	 Uses resources effectively and efficiently Arranges information and files in a useful manner
Planning	 Accurately scopes out length and difficulty of tasks and projects Sets objectives and goals Breaks down work into the process steps Develops schedules and task/people assignments Anticipates and adjusts for problems and roadblocks Measures performance against goals Evaluates results
Decision Quality	 Makes good decisions (without considering how much time it takes) based upon a mixture of analysis, wisdom, experience, and judgement Most of his/her solutions and suggestions turn out to be correct and accurate when judged over time Sought out by others for advice and solutions
Problem Solving	 Uses rigorous logic and methods to solve difficult problems with effective solutions Probes all fruitful sources for answers Can see hidden problems' Is excellent at honest analysis Looks beyond the obvious and doesn't stop at the first answer
Quality & Innovation	 Provides quality service to those who rely on one's work. Looks for ways to improve work processes - suggests new ideas and approaches. Explores and trials ideas and suggestions for improvement made by others. Shows commitment to continuous learning and performance development.
Negotiating	 Can negotiate skilfully in tough situations with both internal and external groups; Can settle differences with minimum noise; Can win concessions without damaging relationships; Can be both direct and forceful as well as diplomatic; Gains trust quickly of other parties to the negotiations; Has a good sense of timing

Experience and Capability

Essential qualifications, skills and experience

A. Knowledge, Skills & Experience:

- Able to demonstrate a high degree of clinical skill, particularly in glaucoma care.
- Proven ability to participate in a multi-disciplinary team environment.
- Ability to manage time effectively and meet deadlines.
- Effective listening skills, verbal, non-verbal and written communication skills.
- An ability to accept and delegate responsibility appropriately.

B. Essential Professional Qualifications / Accreditations / Registrations:

- Fully qualified to practice in the speciality of Ophthalmology.
- Registration, or eligibility for registration, with the Medical Council of New Zealand, as a Consultant Ophthalmologist.

C. Someone well-suited to the role will place a high value on the following:

- Motivated to achieve high quality results.
- A commitment to ongoing professional and personal learning, with a high degree of commitment to the profession.
- A commitment to motivating and coordinating staff.

Ability to participate in the training and development of Registrars

Ma tini, ma mano, ka rapa te whai By joining together we will succeed

Te Whatu Ora is committed to Te Tiriti o Waitangi principles of partnership, participation, equity and protection by ensuring that guidelines for employment policies and procedures are implemented in a way that recognises Māori cultural practices.

We are committed to supporting the principles of Equal Employment Opportunities (EEO) through the provision and practice of equal access, consideration, and encouragement in the areas of employment, training, career development and promotion for all its employees.