

Position Description

Position	Nurse Coordinator - Supported First Year of Practice programme and Cultural Support
Team / Service	Workforce & Practice Development Unit
Directorate	Office of the District Chief Nurse
District	Capital, Coast & Hutt Valley District
Responsible to	Nurse Director Workforce Development
Children's Act 2014	This position is classified as a children's worker, requiring a safety check including police vetting before commencing and every three years
Location	This position is expected to work from multiple locations across the district (Capital, Coast, Hutt Valley and Kenepuru hospitals). From time to time as part of Variance Response you may be required to work in other areas.

Te Whatu Ora

The Health System in Aotearoa is entering a period of transformation as we implement the Pae Ora/Healthy Futures vision of a reformed system where people live longer in good health, have improved quality of life, and there is equity between all groups.

We want to build a healthcare system that works collectively and cohesively around a shared set of values and a culture that enables everyone to bring their best to work and feel proud when they go home to their whānau, friends and community. The reforms are expected to achieve five system shifts. These are:

1. The health system will reinforce Te Tiriti principles and obligations
2. All people will be able to access a comprehensive range of support in their local communities to help them stay well
3. Everyone will have equal access to high quality emergency and specialist care when they need it
4. Digital services will provide more people the care they need in their homes and communities
5. Health and care workers will be valued and well-trained for the future health system

Context

Capital, Coast & Hutt Valley district provides hospital and health services in primary, secondary and tertiary healthcare to a total population base of approximately 445,000 citizens.

We are accountable for meeting the needs of and improving health outcomes for all the constituent populations of our district, and the region more broadly. Together we:

- provide secondary and tertiary, medical and surgical hospital services alongside community based health care
- fund local health providers and work collaboratively with the community to create and support multiple health education initiatives and projects within the region
- deliver health services directly as well as contracting external providers
- provide local, sub-regional, regional and national health services as well as community-based health, rehabilitation and support services.

The majority of the district's population live in Wellington and Lower Hutt. The Māori and Pacific populations of Lower Hutt and Wellington are proportionally similar, with the largest Pacific population in the region in Porirua. Kapiti and Upper Hutt have similar numbers of Māori and Pacific people. Most people are enrolled with a GP near their place of residence, so the increasing focus on community-based healthcare is expected to lead to better health outcomes for these population groups. Hutt Hospital provides secondary and some tertiary, medical and surgical hospital services alongside community based health care from its main facility in Lower Hutt City. In addition to funding local health providers and working collaboratively with the community to create and support multiple health education initiatives and projects, Hutt Hospital is the centre for five tertiary regional and sub-regional services - Plastics, Maxillofacial and Burns Services; Rheumatology; Dental Services; Regional Public Health; and Regional (Breast and Cervical) Screening Services.

Wellington Regional Hospital in Newtown is the region's main tertiary hospital with services such as complex specialist and acute procedures, intensive care, cardiac surgery, cancer care, neurosurgery and renal care. The hospital is the key tertiary referral centre for the lower half of the North Island and the upper half of the South Island.

Te Wao Nui, the Child Health Service for the Wellington Region and Central New Zealand based in the new purpose built children's hospital on the Wellington Regional Hospital campus, supports babies to adolescents with medical conditions or who may need paediatric surgery. It provides both hospital and outpatient services.

Women's Health Services provide tertiary level maternity care in Wellington and Hutt Regional Hospitals and a Primary Birthing Unit in Kenepuru. The provision of services from Women's Health encompass community-based primary LMC care and breastfeeding support, and tertiary level obstetrics, gynaecology, and other specialist services.

Kenepuru Community Hospital and Kapiti Health Centre provide secondary and community services based in Porirua and the Kapiti Coast

MHAIDS is the mental health, addictions and intellectual disability service for the Wairarapa District and Capital, Coast & Hutt Valley District, with multiple specialist facilities. Ratonga Rua-o- Porirua is our forensic, rehabilitation and intellectual disability inpatient unit.

Te Tiriti o Waitangi and Māori Health Outcomes

Māori are the indigenous peoples of Aotearoa. We have particular responsibilities and accountabilities through this founding document of Aotearoa. We value Te Tiriti and have adopted the following four goals, developed by the Ministry of Health, each expressed in terms of mana and the principles of:

Mana whakahaere	Effective and appropriate stewardship or kaitiakitanga over the health and disability system. This goes beyond the management of assets or resources.
Mana motuhake	Enabling the right for Māori to be Māori (Māori self-determination); to exercise their authority over their lives, and to live on Māori terms and according to Māori philosophies, values and practices including tikanga Māori.
Mana tāngata	Achieving equity in health and disability outcomes for Māori across the life course and contributing to Māori wellness.
Mana Māori	Enabling Ritenga Māori (Māori customary rituals) which are framed by Te Aō Māori (the Māori world), enacted through tikanga Māori (Māori philosophy & customary practices) and encapsulated within mātauranga Māori (Māori knowledge).

We will target, plan and drive our health services to create equity of health care for Māori to attain good health and well-being, while developing partnerships with the wider social sector to support whole of system change.

Te Mauri o Rongo

Te Mauri o Rongo recognises our connection to this work, to each other, to the people we serve and to our whakapapa. It speaks to specific behaviours that we will expect from each other guided by the pou of Te Mauri o Rongo:

Wairuatanga

Working with heart, the strong sense of purpose and commitment to service that health workers bring to their mahi.

Rangatiratanga

As organisations we support our people to lead. We know our people; we will grow those around us and be accountable with them in contributing to Pae Ora for all.

Whanaungatanga

We are a team, and together a team of teams. Regardless of our role, we work together for a common purpose. We look out for each other and keep each other safe. “Whiria te tangāta” – we will weave our people together.

Te Korowai Āhuru

A cloak which seeks to provide safety and comfort to the workforce.

District Responsibility

The district leadership have collective accountability for leading with integrity and transparency a progressive, high performing organisation, aimed at improving the health and independence of the community we serve and achieving equitable outcomes for all. The leadership team are responsible for achieving this aim, aligned with our Region, within the available resources, through a skilled, empowered, motivated and supported workforce in line with government and HNZ policy.

Te Whatu Ora is committed to Te Tiriti o Waitangi principles of partnership, participation, equity and protection by ensuring that guidelines for employment policies and procedures are implemented in a way that recognises Māori cultural practices.

We are committed to supporting the principles of Equal Employment Opportunities (EEO) through the provision and practice of equal access, consideration, and encouragement in the areas of employment, training, career development and promotion for all its employees.

Unit Perspective

The Workforce and Practice Development Unit (W&PDU) supports the District Chief Nurse and Nurse Directors. The W&PDU's work streams are aligned with the Pae Ora (Healthy Futures) Act in 2022, Government policy statement for 2024-2027 and Health New Zealand (HNZ) | Te Whatu Ora's strategic direction.

The W&PDU provides leadership and support for nurses in the pre-registration, postgraduate, professional development and recognition and the graduate entry programmes. This includes the Supported First Year of Practice (SFYP), Enrolled Nurse Support into Practice (ENSIP) programmes and ongoing learning for staff across the District. Professional development is an important workforce focus across primary, secondary and tertiary services; as is developing, managing and improving processes and systems to optimise workforce contribution and resilience to ensure quality patient outcomes.

The W&PDU team are committed to the principles of Te Tiriti O Waitangi and pro-equity goals. They demonstrate values consistent with Te Mauri o Rongo. The W&PDU supports nursing teams to provide person and whānau centred care using current evidence to assist people to achieve their optimum health. The W&PDU promotes and fosters a culture of education and professional development which will enhance staff skills and capability to provide high quality and safe services.

Role Purpose

The purpose of this position is to work collaboratively with the Nurse Coordinator Supported First Year of Practice to support graduates to complete all aspects of the SFYP programme and to support Māori and Pacific nursing workforce across the District. The Nurse Coordinator SFYP and Cultural Support (NC SFYP and CS) together with NC SFYP is responsible for coordinating and facilitating the SFYP programme including recruitment, orientation and works closely with the Clinical Coaches, graduates, preceptors and managers to support graduate workforce development. In addition, this role is pivotal in providing cultural support to Māori and Pacific nursing workforce across the CCHV district.

Patient safety and quality improvement are important priorities that ensure an appropriate level of clinical care is provided to patients. The NC SFYP and CS provides professional nursing and cultural leadership, working with staff to meet quality and safety standards of care.

The NC SFYP and CS will respond to implementing District and nursing goals and values, while promoting Health New Zealand – Te Whatu Ora, Capital, Coast and Hutt Valley as a centre of excellence for nursing practice. The NC SFYP and CS is a senior designated nursing role and works closely with the Nurse Director Workforce Development who is informed by the Nursing and Midwifery priorities and the CCHV strategic direction.

The majority of the work will take place from 0800 -1630hrs, Monday to Friday. However, there will be expectation to work in the clinical environment as required and in-discussion with Nurse Director Workforce Development.

Key Accountabilities

The following accountabilities are in addition to the Te Kaunihera Tapuhi o Aotearoa | Nursing Council of New Zealand (NCNZ) competencies for registered nurses (RN). Application onto the Professional Development and Recognition Programme (PDRP) at senior pathway is required.

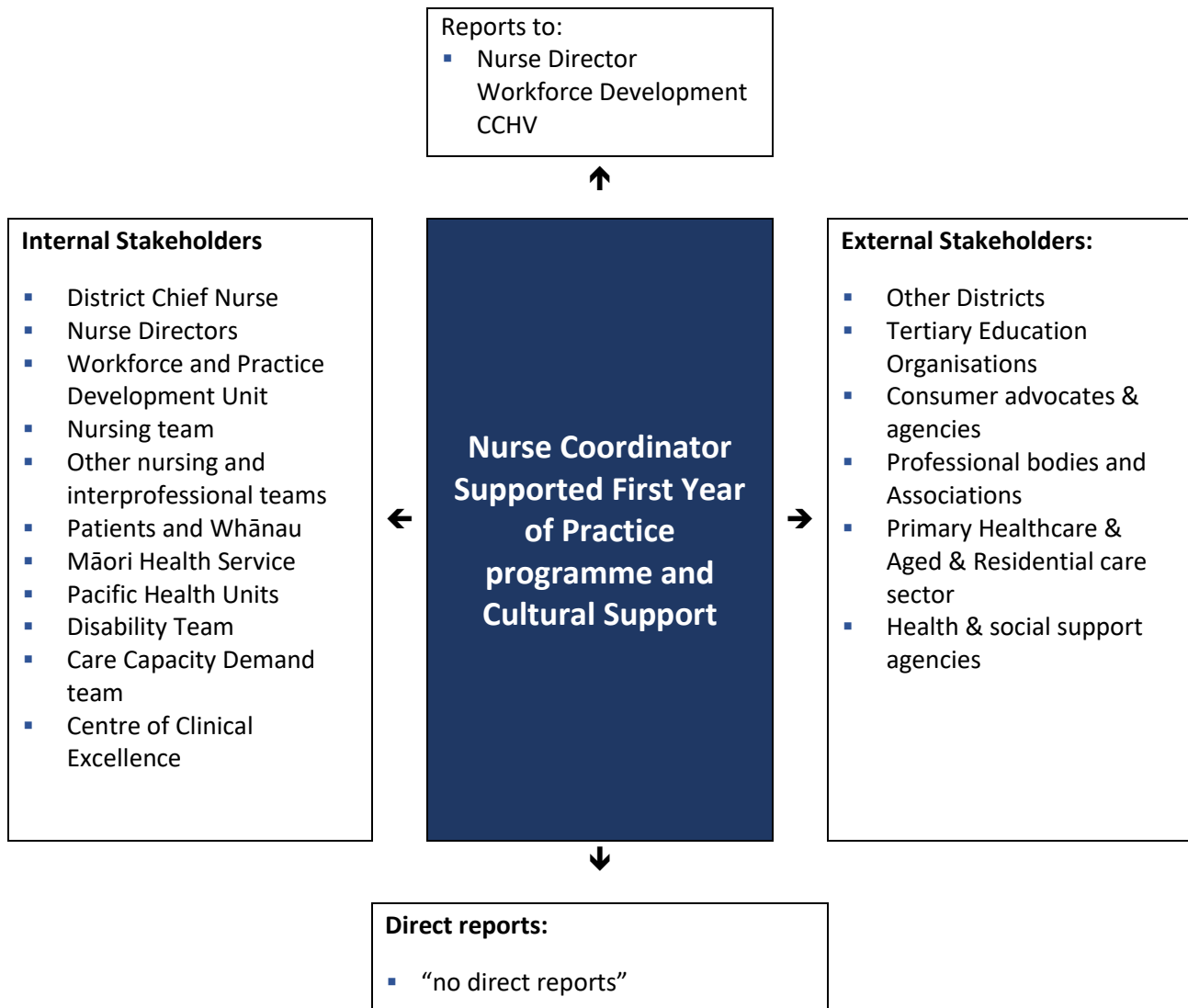
The following role accountabilities may evolve with organisational change and there may be additional duties, relevant to this position that will be required to be performed from time to time.

In this Position Description the terms person or patient are used to refer to those who use health services, who in different settings may be referred to as tangata whaiora, health consumer or client.

Key accountabilities	Deliverables / Outcomes
1. Leadership	<ul style="list-style-type: none"> ▪ Role models and applies the principles of Te Tiriti O Waitangi in nursing practice ▪ Applies Health New Zealand Te Whatu Ora policies and processes and contributes to a safety culture for patients, whānau and staff ▪ Champions equity and diversity in the workplace ▪ Contributes to improving inequities by working with colleagues to meet the Pae Ora (Healthy Futures) Act 2022 obligations ▪ Promotes and supports organisational and professional priorities ▪ Maintains a strict sense of professional ethics, confidentiality and privacy and abides by the District Code of Conduct ▪ Establishes and maintains effective communication and inter-professional relationships ▪ Leads and implements SFYP programme requirements with NC SFYP ▪ Works with nursing leaders and educators to provide advice and promote engagement with SFYP programme within their clinical areas ▪ Undertakes work on strategic priorities and objectives as agreed with Nurse Director Workforce Development ▪ Responds with constructive strategies to meet new challenges and actively supports change ▪ Contributes to relevant meetings, committees, organisational, advisory, regional and national groups to promote and report on SFYP programme ▪ Supports orientation for SFYP graduates ▪ Plans and facilitates contemporary cultural components within study days in a timely manner, across the District ▪ Works with Nurse Coordinator NETP, CNMs and NEs on SFYP and preceptorship issues ▪ Supports graduate recruitment ▪ Supports graduates to successfully complete programme ▪ Provides monthly and annual reports on SFYP programme and provision of cultural support to nurses undertaking postgraduate study

Key accountabilities	Deliverables / Outcomes
2. Education and Teaching	<ul style="list-style-type: none"> ▪ Builds strong relationships with nursing leaders and educators within CCCHV and partner organisations ▪ Develops plans with graduates and Māori and Pacific nurses to support successful completion of postgraduate education ▪ Leads and revises the SFYP programme cultural study days in relation to feedback from nursing leadership team. ▪ Supports SFYP programme within Advanced Choice of Employment timeframes ▪ Works with individuals and groups across the District to provide leadership, advice and education on SFYP programme ▪ Identifies workforce education needs relating to SFYP programme ▪ Uses adult teaching strategies to develop and deliver education plans ▪ Shares expertise and provides guidance in different context e.g. presentations, study days, workshops, forums, meetings ▪ Keeps up to date with current and relevant literature
3. Te Tiriti O Waitangi	<ul style="list-style-type: none"> ▪ Equity outcomes are front and centre in SFYP education days ▪ Cultural competence is grown across the programme, supporting inclusion and partnership ▪ Supports the nursing leadership team in workforce development strategies (i.e. pipeline for school students and as discussed with ND WD)
4. Interprofessional collaboration and quality improvement	<ul style="list-style-type: none"> ▪ Establishes and maintains effective inter-professional relationships internally and externally ▪ Leads and contributes to innovations to improve the quality, efficiency and engagement with SFYP programme ▪ Facilitates audits and reviews to identify areas for improvement and develops plans to address these ▪ Undertakes, analyses and provides regular reports as required by the SFYP programme
5. Workforce	<ul style="list-style-type: none"> ▪ Supports the nursing leadership team in workforce development strategies ▪ Facilitates support of Māori and Pacific workforce in line with strategic nursing priorities ▪ Provides cultural support to nurses enrolled in postgraduate study ▪ Engages staff in appropriate education i.e. clinical load sharing
6. Professional Development	<ul style="list-style-type: none"> ▪ Proactive in identifying own professional development needs ▪ Maintains current senior PDRP
7. Health & Safety	<ul style="list-style-type: none"> ▪ Ensures all Health & Safety obligations under the legislation are applied and managed to and that a culture of safe practice is second nature ▪ Actively supports and ensures compliance with Health & Safety policy and procedures; ensuring staff also support and comply ▪ Maintains a proactive culture of Health & Safety supported by systems ▪ Ensure providers are aware of and have processes to comply with their health and safety responsibilities

Key Relationships & Authorities



Capability Profile

Solid performance in the role requires demonstration of the following competencies. These competencies provide a framework for selection and development.

Competency	Behaviours
Equity	<ul style="list-style-type: none"> Commits to helping all of our people to achieve equitable health outcomes Demonstrates awareness and ongoing self-reflection regarding impact of own culture and impacts on service delivery Supports Māori-led responses Supports Pacific-led responses Supports Disability-focused responses
Commitment to Kawa Whakaruruhau	<ul style="list-style-type: none"> Demonstrates understanding and application of the principles of Te Tiriti O Waitangi Treaty of Waitangi in nursing practice Works towards achieving equitable health outcomes for Māori Supports Māori self-determination and decision making Supports the expression of hauora Māori models of care and mātauranga Māori
Team work	<ul style="list-style-type: none"> Builds constructive and effective relationships Has a friendly and supportive manner Collaborates with fellow team members and work groups to achieve service objectives Shares knowledge and expertise with colleagues Seeks out opportunities to support others in achieving goals Recognises and respects individual differences Actively contributes to and accepts consensus decisions Shows understanding of how their own role directly or indirectly supports the health and independence of the community
Self-Management	<ul style="list-style-type: none"> Sets high personal standards and strives to achieve goals Is proactive and displays initiative Is resilient and able to adapt to change and can adjust work style and approach to fit with requirements Understands and acknowledges personal and professional limitations Plans and organises work, allocating time to priority issues, meeting deadlines and coping with the unexpected Perseveres with tasks and achieves objectives despite obstacles Is reliable Consistently performs tasks correctly - following set procedures and protocols.
Communication /Interpersonal Skills	<ul style="list-style-type: none"> Demonstrates compassion Empathises with others and considers their needs and feelings Actively listens, drawing out information and checking understanding Communicates information effectively and accurately, both orally and in writing Builds rapport and relates well to all kinds of people Adjusts communication style to the recipients and considers their frame of reference Uses diplomacy and tact and can diffuse high tension situations
Organising and planning	<ul style="list-style-type: none"> Sets objectives and goals Can organise resources (people, funding, material, support) to get things done Can coordinate multiple activities at once to accomplish a goal Uses resources effectively and efficiently Arranges and stores information and files in a useful manner Measures performance against goals and evaluates results

Experience and Capability

E Experience and Capability

A. Knowledge, Skills & Experience:

- Understands the significance and obligations of Te Tiriti o Waitangi and supports leadership of these within the service
- Minimum three years post-graduate nursing experience
- Relevant clinical experience and expertise
- Developing capability in nursing leadership
- Strong verbal and written communication skills
- Competent computer skills
- A personal commitment to on-going learning and development including attainment/maintenance of senior PDRP

B. Essential Professional Qualifications / Accreditations / Registrations:

- Registered Nurse with current APC
- Postgraduate Certificate or working towards
- Proficient on PDRP
- Full driver's license
- Strong interest in education and workforce development
- Adult Teaching Certificate or equivalent highly desirable

C. Someone well-suited to the role will place a high value on the following:

- Commitment to Te Tiriti o Waitangi
- Living the Health New Zealand | Te Whatu Ora values
- Respect and collaboration
- Commitment to ongoing learning and development
- Practice informed by evidence
- Innovation and critical thinking
- Commitment to sustainable practice

Ma tini, ma mano, ka rapa te whai
By joining together we will succeed