

Position Description | Te whakaturanga ō mahi

Health New Zealand | Te Whatu Ora

This position description is intended as an insight to the main tasks and responsibilities required in the role and is not intended to be exhaustive. It may be subject to change, in consultation with the job holder.

Title	Pelvic Health Physiotherapist		
Reports to	Allied Health outpatients Team Leader Professional accountability to Professional Leader Physiotherapy		
Location	This position is expected to work across multiple locations across the district		
Department	Allied Health Outpatients, CAHOA Group, CCHV District		
Direct Reports	0	Total FTE	0.75
Budget Size	Opex	Capex	
Delegated Authority	HR	Finance	
Date	07/09/2026		
Salary band (indicative)ⁱ	PSA HNZ Collective Up to step 8		
Children's Worker roleⁱⁱ	Yes		

Better Health, Better Care, Every Day.

Health New Zealand | Te Whatu Ora is committed to providing high-quality healthcare for all New Zealanders. We are focused on improving access to care, delivering better health outcomes, achieving national health targets, and ensuring the long-term sustainability of our health system.

We know that great healthcare starts with great people. That's why we are committed to building a high-performing, inclusive workplace where our people are supported to grow, contribute, and make a real difference for patients, whānau, and communities across Aotearoa.

About the role

The primary purpose of the role is to:

A pelvic health **physiotherapist** provides safe and clinically effective patient/client assessment and intervention, within a specific clinical area with a development of more in depth knowledge and skills.

Key Result Area	Expected Outcomes / Performance Indicators
Clinical Practice	- Takes legal and professional responsibility for managing own caseload of patients / clients with increasing complexity and be able to independently adapt and make decisions regarding physiotherapy intervention; - Utilises information available to prioritise patients/clients to enable appropriate allocation of referrals and workload with staff in the team;

- Carries out comprehensive assessments with patients (and whānau where appropriate) this may include use of standardised assessments to assist in assessment and intervention planning;
- Formulates and delivers individualised physiotherapy intervention using comprehensive clinical reasoning skills and in depth knowledge of treatment approaches. This should, take into account the patient's own goals and those of the wider multidisciplinary team (MDT);
- Demonstrates effective communication, to establish a therapeutic relationship and set expectations with patients / clients, whānau and the MDT, inclusive of the wider health team and external agencies as appropriate. This includes relaying complex, sensitive and contentious information;
- Assesses the patient's understanding of assessment, interventions and goals and gain informed consent for intervention, taking into account those who lack capacity (e.g. those with cognitive difficulties);
- Regularly reassess and evaluate the patient / client's progress against identified goals and adjust intervention as situations change;
- Refers on to other services to work with the patient/client towards achievement of longer term goals;
- Develops comprehensive discharge / transfer plans as appropriate;
- Carries out regular clinical risk assessments for patients/ clients on own caseload and takes action to effectively manage identified risks, seeking support where appropriate;
- Demonstrates provision of culturally safe and bicultural practice with patients and their whanau;
- Demonstrates an awareness of health inequalities, with evidence of implementing actions within own clinical practice towards reducing these for the patient/client and/or whanau;
- Represents the service and / or individual patients/clients at clinical meetings and case conferences to ensure the delivery of a coordinated multidisciplinary service and to ensure physiotherapy is integrated into the overall intervention (where appropriate) including discharge planning;
- Completes documentation consistent with legal and organisational requirements;
- Adheres to any applicable recognised best practice for physiotherapy and any relevant clinical policies and practice guidelines;
- Provides advice, teaching and instructions to patients, carers, relatives and other professionals to promote consistency of support being delivered;
- Responsible for assessment and prescription of short term equipment and longer term equipment funded by Enable NZ;

	• Demonstrates awareness of local, sub-regional and regional context in relation to provision of health and social support and the impact on service provision; • Identifies unmet needs of patients and identifies potential solutions to address these needs; • Demonstrates an understanding of the roles of the multidisciplinary team.
Teaching and Learning	• Maintains competency to practice through identification of learning needs and continuing professional development activities. This should comply with professional body requirements. • Contributes to the training needs analysis for the team / service / profession. • Supervises, educates and assesses the performance of physiotherapy students. • Provides interdisciplinary education in direct clinical area, or discipline specific teaching across teams. • Demonstrates the ability to critically evaluate research and apply to practice. • Maintains an awareness of current developments in relevant clinical areas being worked in and make recommendations to changes in practice; • Is involved in the induction and training of newly appointed staff as required. • Develops clinical skills of others by providing learning opportunities. • Completes core training as applicable for the role. • Participates in an annual performance review and associated clinical assurance activities. • Participates in professional supervision in line with the organisations requirements and/or professional body. • Provides mentoring and clinical support and / or professional supervision.
Leadership and Management	• Attends and contributes to relevant department, clinical and team meetings, leading and facilitating such meetings as requested; • Assists team leaders and professional leaders in clinical assurance activities of physiotherapy staff as requested; • Directs and delegates work to allied health assistants and support staff as required in the role, ensuring that delegated tasks, documentation and communication is carried out.
Service Improvement and Research	• Broadens research and development skills through participation in local audit and research projects as identified by team leaders, professional leaders or Advanced or Expert AH professionals; • Participates in quality improvement activities to develop and improve service delivery, clinical practice or professional

	standards. This may include care pathways / treatment protocols, standards of practice etc. • Develops and /or participates in regional / sub regional professional networks as appropriate to area of work; • Establishes working partnerships with external organisations to promote integrated working; • Contributes to annual planning process, including identifying gaps in service and participating in work / projects that may result from the planning process. • Awareness of and complies with all legislative, contractual and employment requirements as applicable to the role (e.g. Privacy Act 1993, Vulnerable Children's Act 2014, Health & Safety at Work Act 2015, ACC service specifications etc.)
Key Result Area	Expected Outcomes / Performance Indicators
Access and Outcomes	• Supports efforts to improve access to services and achieve better outcomes for the communities we serve. • Uses evidence and insights to identify barriers and opportunities for improvement. • Contributes to inclusive, responsive, and effective service delivery.
Te Tiriti o Waitangi	• Demonstrates a commitment to understanding and applying Te Tiriti o Waitangi in a practical and appropriate way. • Supports initiatives that improve outcomes for Māori and strengthen relationships with Māori partners and stakeholders. • Contributes to an inclusive workplace that values diversity and supports the attraction, development and retention of Māori employees.
Health & safety	• Exercises leadership and due diligence in Health and Safety matters and ensures the successful implementation of Health and Safety strategy and initiatives. • Takes all reasonably practicable steps to eliminate and mitigate risks and hazards in the workplace that could cause harm, placing employee, contractor and others' health, safety, and wellbeing centrally, alongside high-quality patient outcomes. • Leads, champions, and promotes continual improvement in health and wellbeing to create a healthy and safe culture.
Compliance and Risk	• Takes responsibility to ensure appropriate risk reporting, management and mitigation activities are in place. • Ensures compliance with all relevant statutory, safety and regulatory requirements applicable to the Business Unit. • Understands, and operates within, the financial & operational delegations of their role, ensuring peers and team members are also similarly aware.

Matters which must be referred

- Employees are expected to escalate matters early to ensure patient safety, service, continuity and compliance with organisational and legislative requirements.

- [insert other matters which must be referred, and who they should be referred to]

Relationships

External	Internal
• ACC • Patient administration services (Receptionists & Booking centre staff) • GPs • Hydrotherapy facility staff • Orthopaedic clinic staff • Orthotics services	▪ [Physiotherapy Professional Leader ▪ Allied health colleagues in inpatient multidisciplinary teams ▪ ORA clinicians working in outpatient and community teams ▪ Allied Health Assistants ▪ Other Musculoskeletal Physiotherapists ▪ Hand Therapists

About you – to succeed in this role

You will have

Essential:

- NZ Registered Physiotherapist with current annual practicing certificate.
- Minimum of 5 years clinical practice (with at least 2 years working as a physiotherapist in relevant area of practice)
- Demonstrated clinical skills in Pelvic Health physiotherapy including the diagnosis conditions based on sound assessment, analysis and clinical reasoning.
- Effectively managing group classes (e.g. hydrotherapy,) as well as one to one treatments.
- Working with diverse populations including use of interpreters
- Ability to
 - work as an autonomous practitioner and in a high turnover, fast paced environment.
 - facilitate development of client self-management skills and confidence.
 - manage own caseload and prioritise workload pressures
- Experience of working with ACC Physiotherapy services contracts.

Desired:

- Member of Physiotherapy New Zealand - Professional Association and member of Physiotherapy New Zealand Pelvic Women's and Men's Health special interest group

You will be able to

Essential:

- Deliver results through effective planning, sound judgement, and personal accountability.
- Build trusted relationships and works collaboratively to achieve shared goals.
- Communicate clearly and adapts their approach to different audiences and situations.

- Demonstrate curiosity, adaptability, and a commitment to continuous improvement.
- Maintain high standards of professionalism, integrity, and ethical behaviour.
- Contribute to a positive, inclusive, and safe working environment.
- Take responsibility for their own development and supports the development of others where appropriate.
- Works in other areas as identified or following a reasonable request in order to support the organisation in managing safe patient/client care and maintaining service delivery.
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ⁱ Salary band reference is for internal benchmarking and role sizing purposes only. The salary band designation is not a term or condition of employment and may be changed by the HNZ. Changes to the salary band will not affect an employee's current salary or remuneration.

ⁱⁱ The Children's Act 2014 makes provisions for the protection of children and helping them thrive, achieve and belong. At Health New Zealand, we safety check every children's worker. The purpose of this safety check is to reduce the risk of harm to young people and is a legal requirement for those employed in work that involves contact with children and young people including face-to-face, over the phone, or email contact. It is part of our commitment to ensuring the wellbeing and safety of children and young people. Your continued employment with Health NZ is conditional on a satisfactory safety check.